

## How to order your uniforms on our CargoCrew portal?

### What is the Cargo Crew portal?

The Cargo Crew Camera House portal is an online store where Camera House Store Managers can place orders for clothing items exclusive to Camera House on behalf of their team members.

### How to order

#### Step 1

Log on to the Camera House Cargo Crew portal here: [raleru.cargocrew.com.au](http://raleru.cargocrew.com.au) by using your existing unique login and password.

#### Don't have a login or first-time logging in?

Please contact Cargo Crew at [hello@cargocrew.com.au](mailto:hello@cargocrew.com.au) for your unique login and password.

#### Forgot your password?

Simply follow the forgot password prompt to reset.

#### Step 2

Once in the portal you can choose from the top menu which type of apparel you would like to order: Womens, Mens, Accessories.

In that same menu you can also go to 'Size guide' plus 'How to Order' if needed.

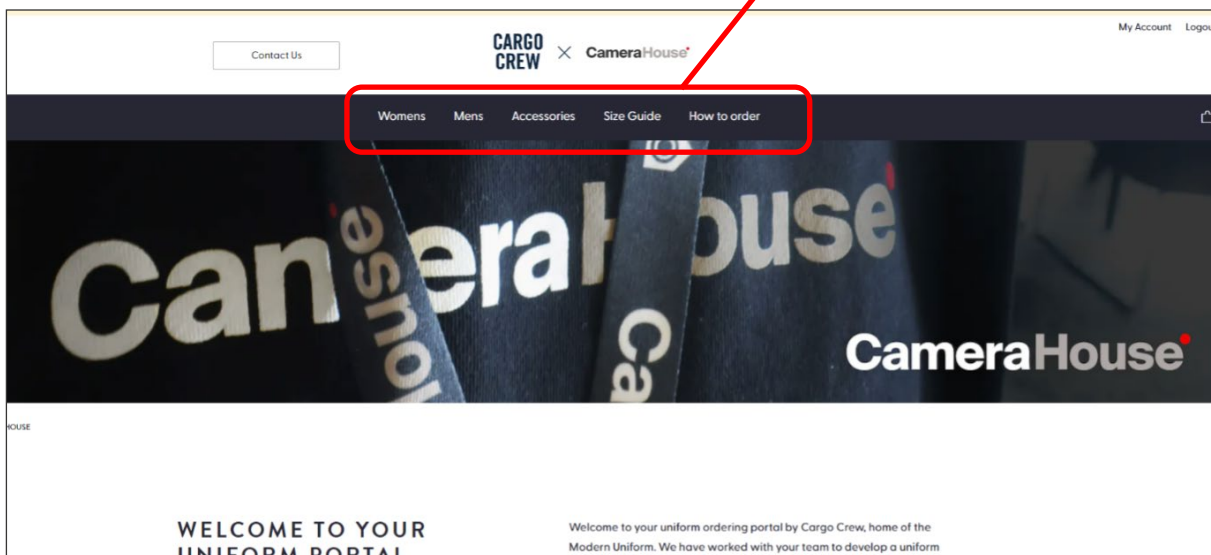
Please see screenshot below to show you what the menu looks like and where you can find the tabs mentioned.

Browse and select the desired styles you want to order and add to your cart.

#### Please note:

- Screen printed garments will usually ship within three business days.
- All embroidered garments will ship within 7-14 business days. Embroidered garments include polo shirts, shirts, bomber jackets, softshell jackets & puffer vests.

Image below: CargoCrew portal menu



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### Useful Tip

You may wish to enter the name of the team member/s you are placing the order for to help with record keeping.

### Step 3

Check out and pay!

Your items will be sent out to your store or to the address you entered at the checkout.

### Step 4

Once the order has been submitted, you will be sent a confirmation email which will include your Cargo Crew order number.

### Step 5

Once the order is dispatched from Cargo Crew's warehouse, you will receive a second email with your tracking details.

### Returns

Since all garments are decorated with the Camera House logo, returns/exchanges are not permitted unless the product is faulty.

**Please ensure that you check the size chart before ordering.**

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**We wish you happy and convenient uniform shopping!**

