

FAQs

- **How long will my order take to be delivered?**

All orders will be processed on the 15th of every month and shipped 12-14 business days thereafter. Please try and make your order in the first 2 weeks of the month.

- **Does my \$299 allocation include shipping?**

Yes, your \$299 allocation includes shipping. Shipping will be added to your cart on checkout and ranges from \$12-\$20.

- **Can I order over my limit?**

Yes you can, you will be required to pay the difference by calling the team at Cargo Crew prior to checking out.

- **Do I have to use my limit at once?**

No you don't, any remaining credit will stay in your account for your next order.

- **Can I return items?**

You can **ONLY** return items that are not embroidered. You will need to cover the costs of return postage.